



UTAH DIVISION OF SECURITIES

Evaluation of Services

Please rate the performance of the Utah Division of Securities and tell us how we can serve you better. The ratings are on a scale of 1 to 5 (with 1 being terrible and 5 being excellent).

Question	1 Terrible	2 Poor	3 Fair	4 Good	5 Excellent
1. How easy is it to obtain information or the answers you need from the Division?					
2. How useful and relevant is the information you get from the Division?					
3. Are Division employees helpful and courteous? Do they conduct themselves in a professional manner?					
4. Are Division employees with whom you deal knowledgeable and able to answer your questions?					
5. Do you receive responses or information promptly?					
6. How informative and easy to use is the Division's web site? (www.securities.utah.gov)					
7. How would you rate the Division's newsletter?					
8. How well does the Division meet your expectations?					

Question	Responses and Suggestions
1. What do you like best about the Division's services?	
2. How can the Division improve its services to you?	
3. How can the Division's web site be improved? What additional information should be on the web site?	
4. What do you like best about the Division's newsletter? What improvement(s) would you suggest for the newsletter?	
5. Is there a particular Division employee that deserves recognition or criticism? If so, please indicate who and describe why that employee deserves recognition or criticism.	

Date: _____

Are you a: Licensee? _____. Issuer? _____. Attorney? _____. Public/Media? _____. Other? _____.

Return Information: Additional narrative comments and suggestions are welcome. You may return this evaluation by mail to Box 146760, Salt Lake City, UT 84114-6760, by facsimile at 801-530-6980, or by e-mail to security@securities.utah.gov.